

Monroe County Hospital



COMMUNITY BENEFITS REPORT

2016

INTRODUCTION

MONROE COUNTY HOSPITAL
COMMUNITY BENEFITS REPORT

Monroe County Hospital Board Members

Thomas Lane, MD, Chairman
Charles McCants
Sage Smith, MD Chief of Staff
Matt Jernigan
Patricia Robinson, Vice Chairman
Walter Crim
Barbara Turner
Angela Powell, MD
Wes Hines, Secretary/Treasurer
James Maughon
Angela Black, BSN, RN
Charles Eddins, MD

Hospitals provided needed care for patients regardless of their ability to pay, by means of charity care and other financial assistance for uninsured patients of limited financial means. As a condition of receiving federal tax exemption for Medicare and Medicaid beneficiaries; they also participate in other indigent care programs ---- reimbursement for all those programs often falls short of the actual cost of care. In addition, hospitals should shoulder the burden of bad debt when patients are unable to pay their bills and decline to apply for charity care or are unwilling to pay. Hospitals also provide other benefits to the broader community without payment, such as research and health professions education.

--- THE AMERICAN HOSPITAL ASSOCIATION



Administrative Officers

Jeffrey M. Brannon, RN
Chief Executive Officer



Charles Wesley Nall
Chief Financial Officer



Barbara M. Harned, MSN, RN
Chief Nursing Officer



Our Mission Statement: *We Care For Our Community*

The Monroe Health Care Authority, doing business as Monroe County Hospital is working hard to improve the quality of life of every person in our service area. Our organization seeks to *care for our community* by actively improving the health and welfare of the people of Monroe County, Alabama, and our surrounding service area. The hospital provides vital assistance and outreach to our citizens, including many who do not have the means to pay for important health care services. The hospital offers a variety of free or low cost educational programs, support groups, and health screenings each year. We provide several health care services that may not be profitable, but fulfill an important need in the locality. In addition, our organization offers educational opportunities to our doctors and other health professionals throughout the region. Our MCH family participates in community organizations and events that benefit the entire area.

**MONROE COUNTY HOSPITAL
COMMUNITY BENEFITS REPORT
2016 Financial Overview**

Revenue Payor Mix

<i>Medicare</i>	<i>Medicaid</i>	<i>Blue Cross</i>	<i>Commercial</i>	<i>Private Pay</i>
33%	7%	9%	7%	44%

Total Annual Payroll \$9,473,000

Operating Expenses \$23,612,000

<i>Salaries and wages</i>	10,417,000
<i>Employee benefits</i>	2,081,000
<i>Physician services</i>	1,173,000
<i>Other expenses</i>	1,442,000
<i>Supplies and Drugs</i>	4,550,000
<i>Utilities and Communications</i>	697,000
<i>Repairs and maintenance</i>	1,141,000
<i>Purchased Services</i>	1,124,000
<i>Depreciation</i>	987,000
TOTAL OPERATING EXPENSES	23,612,000

UNCOMPENSATED SERVICES	
Charity and Indigent Care	484,000
Medicare	31,446,000
Medicaid	9,290,000
Other Allowances	17,234,000
Bad Debts	6,663,000

COMMUNITY BENEFITS OBJECTIVES

IMPROVE access to health care

ENHANCE health of the community

ADVANCE medical or health care knowledge

RELIEVE or REDUCE the burden of government or other community efforts

What is uncompensated care?

Uncompensated care is the total amount of health care services costs, based on full charges, provided to patients who are either unable or unwilling to pay. Trends for uncompensated care may reflect uninsured or under-insured inclinations in the local population. As a not-for-profit hospital, MCH offers open access to healthcare to our area citizens. The community's medical needs are our first priority. While Monroe County Hospital maintains policies to protect its financial health, it does provide charity care to those who are deemed unable to pay for the cost of services.

In the U.S., uncompensated care and inadequate reimbursement by government insurance such as Medicare/Medicaid end up affecting everyone by contributing to the increase in overall cost of health care.

What is charity care?

Charity care is free or discounted health services provided to persons who could not afford to pay and who met our criteria for financial assistance. Healthcare providers usually determine an individual's capacity to pay by examining such factors as family income, family size and availability of alternative payment sources.

What is bad debt?

Bad debt is the unpaid obligation for care for the patients who are unwilling to pay their bill. For uninsured patients, the amount of bad debt can pertain to all or any portion of the bill that is not paid. For patients with insurance, certain amounts that are the patient's responsibility such as deductibles that are expensed by MCH as bad debt if not paid.

Giving Back to the Community

Monroe County Hospital is committed to ensuring the delivery of needed healthcare to all members of the community, regardless ability to pay. Some of our programs for 2016 are listed below:

- Baby Friendly Program
- Blood Drives
- Can You Hear Us Now? Alabama Medicaid program campaign
- Cash, Donations and In-Kind contributions via Monroe Health Foundation
- Delta Rural Access Program
- Diabetes Education Program
- Diabetes Walk, Run, Crawl 5k Fundraiser
- Health Fairs
- Health professionals' education, clinical training, shadowing, mentoring, vocational training for students
- Hospital Engagement Network
- Lactation Program
- MCH Auxiliary Tree of Love
- MCH Case Management Department
- Partnering Navigator Agency
- Power to Prevent Program
- Relay for Life and Blue Jeans for Babies team participation
- Scale Back Alabama
- Speakers Bureau for schools and local organizations
- Subsidized health services
- The Gift of Life Program
- United Way participation